

For

Docket No. 886-455

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Huey et al. 10/813,974 Group Art Unit: 2614 Examiner: Nguyen

March 31, 2004

TECHNIQUE FOR ROUTING A CALL TO A CALL CENTER BASED ON THE

GEOGRAPHIC ORIGIN OF THE CALL

### **AMENDMENT FEE TRANSMITTAL**

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment for the above-identified application.

[X] No additional fee is required.

[ ] The additional fee has been calculated as shown below:

#### **CLAIMS AS AMENDED**

|  | Claims<br>Remaining<br>After<br>Amendment               |           | Highest No. Covered by Previous Payments | Present<br>Extra | Rate       | Additional<br>Fee |
|--|---|-----------|--|------------------|------------|-------------------|
| Total  |   |           |  |                  |            |                   |
| Claims   | 42  | -         | 42                                       | =0               | x \$50.00  | \$                |
| Independent  |   |           |  |                  |            |                   |
| Claims   | 3   | -         | 3  | =0               | x \$200.00 | \$                |
| Multiple   | (If claims added  | i by amen | dment include                            |                  |            |                   |
| Dependent<br>Claim(s)  | Multiple Depen<br>was no Multiple<br>application before | e Depende | ent Claim(s) in                          |                  |            | \$                |
|  | \$260.00 to add   |           |  |                  | Total:     | \$                |
| [ ] Verified Statement of "Small Entity" Status Under 37 CFR § 1.27 filed Reduced Fees Under 37 CFR § 1.9(f) |   |           |  |                  |            |                   |
| (50% o   | f total) paid herewith.                                 |           |  |                  |            | \$                |

Includes all independent and single dependent claims and all claims referred to in multiple dependent claims. See 37 C.F.R. § 1.75(c).

| []     | Charge fee to Deposit Account No. 19-2825. Order No.  |  |  |  |  |
|--------|---|--|--|--|--|
| [X ]   | The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, or credit any overpayment to Deposit Account No.19-2825. Order No. 886-455. |  |  |  |  |
| [ ]    | Page(s) of substitute Sequence Listing  |  |  |  |  |
| [ ]    | Computer disk(s) containing substitute Sequence Listing   |  |  |  |  |
| į l    | Statement under 37 C.F.R. § 1.825(b) that the computer and paper copies of the substitute Sequence Listing are the same.  |  |  |  |  |
| Ĺ      | A check in the amount of \$ .00 to cover the filing fee is attached.  |  |  |  |  |
|        |   |  |  |  |  |
|        | Respectfully submitted,   |  |  |  |  |
|        | SOFER & HAROUN L.L.P.   |  |  |  |  |
|        |   |  |  |  |  |
| Dated: | March 9, 2009  By:  Joseph Sofer  |  |  |  |  |
|        | Registration No. 34,438   |  |  |  |  |
| ji s   |   |  |  |  |  |
| Mailin | g Address:  |  |  |  |  |

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### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

plicant(s)

Huey

Serial No.

10/813,974

Filed

March 31, 2004

For

TECHNIQUE FOR ROUTING A CALL TO A CALL CENTER BASED ON THE

GEOGRAPHIC ORIGIN OF THE CALL

## CERTIFICATE OF MAILING (37 C.F.R. 1.8a)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

I hereby certify that the attached Amendment, Amendment Transmittal, and Return Postcard, along with any paper(s) referred to as being attached or enclosed and this Certificate of Mailing are being deposited with the United States Postal Service on the date shown below with sufficient postage as firstclass mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, V.A. 22313-1450.

Respectfully submitted,

SOFER & M ARŌUN, L.L.P.

Date: \_\_\_

March 9, 2009

Mailing Address:

SOFER & HAROUN, L.L.P. 317 Madison Avenue, Suite 910 New York, New York 10017 Tel:(212)697-2800 Fax:(212)697-3004

Customer No.: 39600





Huey .

In re Application of

Examiner: Nguyen

Group Art Unit: 2614

Serial No.:

10/813,974

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# **AMENDMENT**

## **Mail Stop Amendment**

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

SIR:

In connection with the above-referenced application, please enter the following amendments and remarks in response to the Office Action dated December 8, 2008.

Amendments to the Claims are reflected in the listing of Claims which begins on page 2 of this paper.

Remarks begin on page 12 of this paper.